



Process Mapping

Collaborative Development of a Visual Process Map, Focused on the Overall Business Value Stream or Selected Areas of Concern, to Highlight Current Challenges and Agree Improvement Opportunities to Implement.

Testimonial

"Exactly what we needed to bring the team together and gave us clear actions to improve our sales and operational planning processes"

Head of Planning
Tennents Caledonian Brewery

Duration

3 - 5 Days

Structure

Teaching Point Training Session
Interactive Workshop Sessions
Improvement Plan Creation

Delivery

On Site

Cost

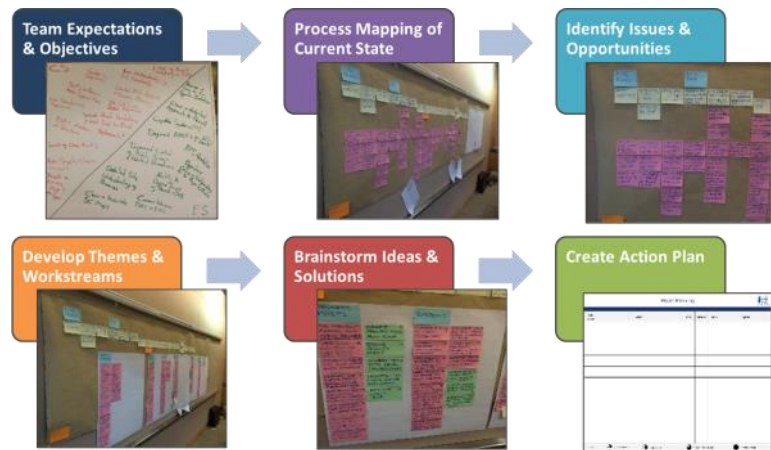
£3750 + VAT

Outline

Process Mapping is one of the most useful and versatile improvement techniques for understanding current challenges, engaging teams and identifying opportunities.

There are many different types of mapping available, such as SIPOC; Value Stream Mapping, Swimlane Diagrams, Brown Paper Mapping, etc, which will be reviewed during an initial training session, then the most appropriate solution for the areas of focus will be selected.

From this, we will facilitate the development of a process mapping, confirming key steps and tasks; highlighting known and unknown issues; generating improvement ideas and opportunities; summarising outputs into key themes; and finally creating a comprehensive action plan.



Benefits

- Understanding of What Actually Happens Rather Than What Should.
- Visual Representation of the Selected Processes.
- Involvement and Alignment from ALL Stakeholders Involved.
- Increased Awareness of How each Process Step Affects Another.
- Clear & Agreed Improvement Action Plan and Activity.

